Korab Zhuja

Senior Software Engineer / Software Project Manager

Last Update: April 2022

Application for:
General Purposes

Personal Information

Mobile Phone:	+383 (0) 49 720 770
	(phone, whatsapp, viber, signal)
Personal Email:	korab@zhuja.com
Alternative Email:	korabzhuja@gmail.com
Web Site:	www.zhuja.com
Permanent Address:	Kompleksi Tregtia, Mati 1
	Hy. 2, Nr. 22, Kati 4
	Prishtinë 10000, Kosovë
Nationality:	Kosovo
Date of Birth:	02 February 1986
Place of Birth:	Gjakovë, Kosovo
Gender:	Male
Marital Status:	Married
Driving License:	B

Profile

I am a postgraduate senior software engineer with more than thirteen years' experience in software industry. Able to work on own initiative or as part of the team, and can deal with administrative duties competently. I am confident that through my skills I can make an immediate contribution to your organization.

Fields of Interests

management of information systems, organizational use of information systems, risks in information systems, information policy and planning, social networking, electronic governance, digital democracy, electronic learning, knowledge management systems, technology impact in education, ICT and development;

Education Background

Dates (from-to):	October 2008 – July 2012
Institution:	**South-East European University	SEEU (www.seeu.edu.mk), Tetovo, Macedonia**
Major / Skills Covered:	Computer Science: Software Development

- Software Project Management, Software Engineering;
- Research Methodologies, Artificial Intelligence;
- Advanced Programming, Advanced Data Structure and Algorithms;
- Web Development and Networking, Grid Computing;

Title of Qualification:	MSc in Software Development

Dates (from-to):	October 2004 – September 2008
Institution:	**South-East European University	SEEU (www.seeu.edu.mk) , Tetovo, Macedonia**
Major / Skills Covered:	Communication Science and Technology: Computer Science

- Software Project Management,Software Engineering, eCommerce;
- Advanced C++ OO Programming, Data Structures, Client/Server Programming;
- Web-based Database Systems, SQL Server Database Systems;
- Operating Systems, Computer Networking, Network Management;
- Computer Logic Design, Computer Architecture and Organization;

Title of Qualification:	BSc in Computer Science

Certifications &Trainings

Dates (from-to):	August 2020
Institution:	**Business Consulting Council	BCC (www.bcc-ks.org), Prishtinë, Kosovo**
Title of Qualification:	Certified Management Consultant	CMC

Dates (from-to):	January 2015 – March 2015
Institution:	**Dartmouth College (www.dartmouth.edu), New Hampshire, USA**
Major / Skills Covered:	Lectures:

- Launching a new Company, Business Planning, Market Validation, Intellectual Property and Patents, Business Networking, Financial Planning, Managing Growth, etc.

Title of Qualification:	Winter School of Entrepreneurship

Dates (from-to):	January 2011 –July 2011
Institution:	**University of the Nations (YWAM)(www.uofnkona.edu), Hawaii, USA**
Title of Qualification:	Discipleship Training School

Dates (from-to):	May 2004 – August 2004
Institution:	**Community Business Development Centre	CBDC(www.cbdc-ks.org) , Gjakova, Kosovo**
Major / Skills Covered:	Courses:

*For more information visit: **www.zhuja.com***

- Presentation & Communication, Avocation & Networking;
- Business Fundamentals, Writing Business Plan;
- Marketing&Market Research, Financial Management

Title of Qualification:	Business Certificate

Dates (from-to):	2001 – 2004
Institution:	**Cisco Networking Academy (www.netacad.net), Prishtina, Kosovo**
Major / Skills Covered:	Courses:

- Java Programming Fundamentals | Sun Certified Java Programmer
- IT Essentials 1 | A+
- Cisco Certified Network Associate | CCNA

Title of Qualification:	Professional Certificate

Professional Experience

Dates (from-to):	October 2011 – Present
Institution:	**PrimeDB Media Monitoring (www.primedb.net) , Prishtina, Kosovo**
Organization:	Private Business
Title:	Founder / Managing Partner
Responsibilities:	

- Increases effectiveness by recruiting, selecting, orienting, training, coaching, counseling, and disciplining team; communicating values, strategies, and objectives; assigning accountabilities; planning, monitoring, and appraising job results; developing a climate for offering information and opinions; providing educational opportunities.
- Develops strategic plan by studying technological and financial opportunities; presenting assumptions; recommending objectives.
- Builds company image by collaborating with customers, government, community organizations, and employees; enforcing ethical business practices.
- Accomplishes human resource objectives by recruiting, selecting, orienting, training, assigning, scheduling, coaching, counseling, and disciplining employees; communicating job expectations; planning, monitoring, appraising, and reviewing job contributions; planning and reviewing compensation actions; enforcing policies and procedures.
- Maintains quality service by establishing and enforcing organization standards.
- Maintains professional and technical knowledge by attending educational workshops; reviewing professional publications; establishing personal networks; benchmarking state-of-the-art practices; participating in professional societies.

Dates (from-to):	January 2013 – Present
Institution:	**DyGur Business Consulting (www.dygur.com) , Prishtina, Kosovo**
Organization:	Private Business
Title:	Founder / Managing Partner
Responsibilities:	

- Accomplishes information architecture human resource objectives by recruiting, selecting, orienting, training, assigning, scheduling, coaching, counseling, and disciplining employees; communicating job expectations; planning, monitoring, appraising, and reviewing job contributions;

planning and reviewing compensation actions; enforcing policies and procedures.

- Achieves information architecture operational objectives by contributing information and recommendations to strategic plans and reviews; preparing and completing action plans; implementing production, productivity, quality, and customer-service standards; resolving problems; completing audits; identifying trends; determining system improvements; implementing change.
- Defines enterprise information architecture by analyzing information requirements; determining systems architecture, components, and technologies; studying business operations and user-interface requirements; directing development of physical database.
- Maintains professional and technical knowledge by attending educational workshops; reviewing professional publications; establishing personal networks; benchmarking state-of-the-art practices; participating in professional societies.

Dates (from-to):	March 2007 – October 2017
Institution:	**Radio Television of Kosovo | RTK (www.rtklive.com) , Prishtina, Kosovo**
Department:	IT Department
Organization:	Public Institution
Title:	Software Architect / Software Lead Engineer
Responsibilities:	

- Analyze reports and publications which are already in place, review current processes and workflows, user requirements to write the technical specifications of the tech solutions.
- Develops software solutions by studying information needs; conferring with users; studying systems flow, data usage, and work processes; investigating problem areas; following the software development lifecycle.
- Improves the system by studying current practices; designing modifications.
- Updates job knowledge by studying state-of-the-art development tools, programming techniques, and computing equipment; participating in educational opportunities; reading professional publications; maintaining personal networks; participating in professional organizations.
- Accomplishes organization goals by accepting ownership for accomplishing new and different requests; exploring opportunities to add value to job accomplishments.

Dates (from-to):	June2015 –April 2017
Employer:	European Union Office in Kosovo
Institution:	**Ministry of Labor, Government of Kosovo (www.mfe-ks.org), Prishtina, Kosovo**
Department:	Labor Inspectorate Agency
Title:	Software Architect / Senior Software Engineer
Responsibilities:	

- Develops software solutions by studying information needs; conferring with users; studying systems flow, data usage, and work processes; investigating problem areas; following the software development lifecycle.
- Prepare the technical specifications of the software solutions and its modules.
- Improves the system by studying current practices; designing modifications.
- Updates job knowledge by studying state-of-the-art development tools, programming techniques, and computing equipment; participating in educational opportunities; reading professional publications; maintaining personal networks; participating in professional organizations.
- Enhances department and organization reputation by accepting ownership for accomplishing new and different requests; exploring opportunities to add value to job accomplishments.

Dates (from-to):	April 2005 – June 2015

Employer:	European Union Office in Kosovo
Institution:	**Ministry of Finance, Government of Kosovo (www.mfe-ks.org) , Prishtina, Kosovo**
Department:	Budget Department
Title:	Software Architect / Software Engineer
Responsibilities:	

- Develops software solutions by studying information needs; conferring with users; studying systems flow, data usage, and work processes; investigating problem areas; following the software development lifecycle.
- Prepare the technical specifications of the software solutions and its modules.
- Improves the system by studying current practices; designing modifications.
- Updates job knowledge by studying state-of-the-art development tools, programming techniques, and computing equipment; participating in educational opportunities; reading professional publications; maintaining personal networks; participating in professional organizations.
- Enhances department and organization reputation by accepting ownership for accomplishing new and different requests; exploring opportunities to add value to job accomplishments.

Dates (from-to):	May 2009 – March 2010
Employer:	Swedish International Development Cooperation Agency	SIDA
	Swedish Tax Agency	STA
Institution:	**Ministry of Finance, Government of Kosovo (www.mfe-ks.org) , Prishtina, Kosovo**
Department:	Property Tax Department
Project:	Property Tax System	ProTax
Title:	System Analyst / System Test Manager
Responsibilities:	

- Defines application problem by conferring with clients; evaluating procedures and processes.
- Develops solution by preparing and evaluating alternative workflow solutions.
- Controls solution by establishing technical specifications; coordinating production with programmers.
- Prepare technical specifications for ProTax.
- Validates results by testing programs.
- Ensures operation by training client personnel; providing support.
- Provides reference by writing documentation.
- Confirms architecture capability and flexibility by developing analytical models; completing validation tests.
- Improves information usefulness by tracking emerging technologies; evaluating their applicability to business goals and operational requirements.
- Updates job knowledge by studying state-of-the-art development tools, programming techniques, and computing equipment; participating in educational opportunities; reading professional publications; maintaining personal networks; participating in professional organizations.
- Enhances department and organization reputation by accepting ownership for accomplishing new and different requests; exploring opportunities to add value to job accomplishments.

Major Skills

- **Software Project Management:**Initiation, planning and design, executing, monitoring and controlling, closing;
- **System Analyses**: transforming business requirements into technical specifications;
- **System Testing**:developing test cases about functional, stress and performance, integration, compatibility, etc.
- **Technical Infrastructure:** systems and workflow planning on IT – desktop, web, mobile and TV;

Technical Skills

- **Operating Systems:** Microsoft Windows, Linux, Mac;
- **Office Apps:**Ms Office, OpenOffice;
- **DBMSs**: Ms Access, MySQL, PostgreSQL, SQL Server;
- **Programming**: Ms .NET Platform, Java, Pascal, PHP;
- **WebDev**: ISS, Apache, HTML, CSS, XML, JSON, JavaScript, Ajax, Bootstrap 4, jQuery, jQuery UI;
- **Design**: Adobe Suite, Corel Suite;
- **Networking**: TCP/IP, LAN & WAN technologies, routing and switching, Cisco IOS;

Languages

English:	Fluently
Albanian:	Mother Language

Professional References

Bernard Nikaj
Position: Ambassador of Kosovo in Belgium
Institution: Ministry of External Affairs, Government of Kosovo
Email: bernard.nikaj@gmail.com

Arbër I. Ibrahimi
Position: Head of Information Technology Department
Institution: Radio Television of Kosovo
Email: arberibrahimi@rtklive.com

Bill Burtness
Position: Illinois State Coordinator
Institution: YWAM Illinois
Email: billburtness@yahoo.com

Academic References

ZamirDika
Position: Rector of the University
Institution: South East Europe University
Email:z.dika@seeu.edu.mk

BekimFetaji
Position: Dean of Computer Science Faculty
Institution: South East Europe University
Email:b.fetaji@seeu.edu.mk

Gregg Fairbrothers
Position: University Professor
Institution:Tuck Business School, Dartmouth College
Email:gfairbrothers@gmail.com